

Lost and Found Reports

Animal Care and Control of NYC

- The best method for filing a lost or found report for a pet is through AC&C’s Website: <http://www.nycacc.org/submitform.html>
 - You can submit a picture of the animal through the above website.

| <u>AC&C Locations</u> | <u>Phone Number</u> | <u>Hours</u> | <u>Important</u> |
|---------------------------|---|-----------------------------------|--|
| Manhattan | (212) 788-4000 All reports are to be filed with the Call Center. | Monday-Friday 8:00am-8:00pm | Due to the high volume of incoming calls, you will be placed on hold. Please stay on the line! |
| Brooklyn | | | |
| Staten Island | | Saturday-Sunday 10:00am-6:00pm | |
| Queens | | | |
| Bronx | | | |

Please Note: Your description of the animal may not be the same as another person’s description.

GO DIRECTLY TO THE SHELTERS TO LOOK FOR A LOST PET.

If you have either found or lost a pet the best way to identify the animal is a picture(s). You can bring a picture directly to the shelter so they can scan it into the computer system and return the picture to you.
You can also submit a picture through AC&C’s website stated above.

When filing a lost or found report: BE AS SPECIFIC AS POSSIBLE

- Include any unique characteristics such as an extra toe, a scar, tattoo, etc...
- Tell the shelter staff if the animal has any distinct markings, was wearing a collar, is on medication, and has been altered or micro-chipped.
- Give an exact location where the animal was found or lost. Include Borough, Zip, and Cross Streets.
 - Remember: the primary color is the main color. This is very important!!!
(Example Dalmatians: Primary color: white Secondary color: black)
- If you have found an animal you should file a found report to give the owners every chance of being reunited with their pets!
 - Owners looking for a lost pet are referred only to Animal Care and Control of NYC.
- If you do not want to bring the animal to the shelter you have the option of keeping the animal in your home-it will be listed as “At Finders Home”.
- The shelter will not give out your information, but will call you directly informing you that they have a possible match.
 - You also have the option of adopting the animal if no one claims the animal. Ask the shelter staff about the “Hold for Finder” Procedure.
- (You have this option if you bring the animal to the shelter or if you keep the animal in your home)
 - Ask the shelter staff when the report expires so you may renew it, if you wish to do so.